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PATENT APPLICATION

Attorney Docket Nos.: 8598/8473

Date: 12/13/00

Assistant Commissioner for Patents
Washington, D.C. 20231
ATTN: BOX PATENT APPLICATION

NEW APPLICATION TRANSMITTAL

Transmitted herewith for filing is the patent application of

Inventor(s): Parker et al.

For (title): Interaction-Based Servicing of Business Customers

Enclosed are:

- [x] 4 sheet(s) of drawings. (INFORMAL)
[] An Assignment of the invention to NCR Corporation
[X] Unexecuted Declaration enclosed.
[X] Material information pursuant to 37 CFR §1.56.
[] It is expressly requested that the U.S. Patent and Trademark Office commence national processing of the above-entitled international application under the provisions of PCT Article 23(2) and 35 USC 371(f).

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The filing fee has been calculated as shown below:

CLAIMS AS FILED

FOR	NUMBER FILED		NUMBER EXTRA	RATE	FEE
TOTAL CLAIMS	20 - 20	=	0	x \$18	0.00
INDEPENDENT CLAIMS	4 - 3	=	1	x \$80	80.00
				BASIC FEE	\$710.00
				FILING FEE	\$790.00

